

## When Service Is Available

Help is available 24 hours a day, seven days a week to accommodate our clients' needs and preferences.

## Where Service Is Delivered

We service the City of Beachwood and surrounding district. If a need arises, we will strive to accommodate anyone who requires service outside this geographical area.

## How We Provide Added Value

- ◆ We are committed to providing professional, ethical, and quality service.
- ◆ We guarantee client satisfaction.
- ◆ We genuinely care about people.
- ◆ We have a strong background in client-centered service, case management, and care giving.
- ◆ We are experienced in making in-home needs assessments to help clients determine their own requirements and assist them develop care plans.
- ◆ We have extensive knowledge of governmental and other programs that may assist clients with costs and/or provide services beyond our scope.
- ◆ We will make referrals on behalf of clients for other forms of assistance (with permission).
- ◆ We adapt our service delivery times to best suit our client's needs and preferences.
- ◆ Our employees are trained, insured, screened, have undergone criminal record checks, and are bonded.
- ◆ Our employees are not only qualified, but also are compassionate, dependable and trustworthy individuals who respect privacy and maintain confidentiality.
- ◆ We handle any issues that surface such as scheduling difficulties, illness, and shift cancellations, arranging for substitute workers, and providing continuous supervision.
- ◆ We follow-up with our clients on a regular basis to assess service effectiveness and to make revisions that reflect changing needs and wants.

## How Costs Are Determined

We charge a variable rate based on the type of service needed, when it is provided, and where it is delivered. There are no costs for "non-medical" assessments but charges may be levied for "nursing" assessments. In some situations, mileage fees (current IRS rates) are applicable. Costs are worked out and discussed with clients prior to commencement of service. Services are available from a few hours a day to 24 hours a day. A **KAIROS PHILOS** Representative will respond to any questions and provide additional information about our services and in-home assessments. If service is requested, it can be arranged for at the time of inquiry or following an in-home assessment.



(216) 751-5874



[info@kphomecare.com](mailto:info@kphomecare.com)



[www.kairosphilos.com](http://www.kairosphilos.com)

### **Office Hours:**

Monday through Friday  
9:00 a.m. to 5:00 p.m.

Voice Mail is in place 24 hours a day, and checked regularly, in order that we can give prompt attention to requests for immediate assistance.

**21515 Chagrin Blvd., Suite 205  
Beachwood, OH 44122**



**KAIROS PHILOS**  
HOMECARE

Trusted Provider for  
Your Home Care Needs  
Call Today (216) 751-5874

## Who We Are

**KAIROS PHILOS Home Care Services** is an in-home service provider that assists individuals and families. We are dedicated to helping our clients lead dignified, independent lifestyles in the comfort and safety of their own homes by carefully assessing and fully understanding their needs and selectively placing caring and trained personnel to meet these needs.

## What Services We Provide

### **Companion/ Sitter Services**

- ◆ Providing companionship, friendship, socialization & supervision. May include meal preparation and light housekeeping but emphasis is on companionship and supervision.
- ◆ Assisting with mail, correspondence, and payment of bills.
- ◆ Providing respite and palliative care
- ◆ Monitoring clients' safety, comfort and welfare by contacting them by phone or by making home visit(s).
- ◆ Medication reminding
- ◆ Monitoring and motivating regular diet plans.

### **Homemaking Services**

- ◆ Routine housework including general cleaning, vacuuming, dusting, washing floors, laundry, ironing, changing beds, defrosting refrigerators/freezers, cleaning ovens/stoves and china cabinets.
- ◆ Planning, cooking, and serving meals.
- ◆ Transporting clients to social activities and appointments.
- ◆ Running errands and shopping for clients or transporting clients to carry out these activities.
- ◆ Assisting with mail, correspondence, and payment of bills
- ◆ Caring for pets including feeding, exercising, cleaning litter boxes, cleaning birdcages, taking to grooming appointments or to the Vet.
- ◆ Caring for plants.

## Personal Care:

- ◆ Assisting with grooming needs such as hair care, shaving, cleaning teeth and routine nail care.
- ◆ Supervising or assisting with tub baths, showers, sponge baths, and bed baths.
- ◆ Providing routine skin care such as applying lotion to dry skin.
- ◆ Assisting with dressing and undressing.
- ◆ Assisting with mobilization activities including turning, transferring, exercising, and walking.
- ◆ Assisting with toilet and/or commode needs.
- ◆ Assisting with eating or feeding.
- ◆ Assisting with self-administered medications by reminding client to take them at the prescribed time(s) and/or following up to ensure they are taken.
- ◆ Monitoring vital signs such as blood pressures, pulse and respiration.
- ◆ Providing respite and palliative care

## Miscellaneous Chore Services

- ◆ Doing yard-work such as cutting lawns, pulling weeds, raking leaves, trimming shrubs, and tending to gardens.
- ◆ Shoveling snow.
- ◆ Splitting and stacking firewood.
- ◆ Doing odd jobs and minor home repairs such as fixing plumbing problems, installing hand/bath/shower rails; repairing steps; and painting.
- ◆ Heavy household cleaning.
- ◆ Checking interior conditions of homes while residents are away and ensuring the exteriors reflect an "at-home" appearance.

## In Home Assessments

- ◆ *Non-medical Assessments* are conducted to find clients' functioning capabilities, to identify their needs, and to determine what services are needed.

## Who Can Obtain Service

Certain segments of the population will find our services especially beneficial such as people who are frail; elderly; housebound; terminally, chronically, or acutely ill; physically or mentally challenged; recently discharged from hospital; family caregivers; accident victims; as well as those who need assistance with or guidance in developing life skills; and, anyone simply without the time or desire to handle their own home needs and maintenance. Our services are available to private citizens and a wide range of agencies, institutes, corporations, groups, and all-level governments



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